

CORONA VIRUS SCAM ALERT



WEST YORKSHIRE TRADING STANDARDS NEWSLETTER

West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

What Scams are trending at the moment in West Yorkshire?

- 01 Fraudulent emails sent to organisations stating they have qualified for the sum of \$200,000.00 from the World Health Organization relief fund.
- 02 Automated Scam messages from fraudsters claiming to be Amazon Prime, the call states that a trial membership was about to expire and they would be deducting £34 from your bank account.
- 03 Phishing emails offering the sale of testing kits and face masks.

Scams Trending Regionally & Nationally



Travel scams on the increase as fraudsters purport to be from travel companies, tour operators and insurers are offering to rebook or refund cancelled holidays.



Fake text messages claiming to be from Natwest bank- Customers have reported receiving a messaging stating that they have updated banking information and tells you to click the link in the text, the link takes you to a site where fraudsters will steal banking information.



Supermarket Voucher scams are being shared widely on Social Media sites. Fraudsters are claiming to be offering food vouchers for families in need to spend in stores.

DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

Top tips

YOUR DOORSTEP YOUR DECISION

If you feel pressured,
ask the person to leave.

FRIENDS AND FAMILY ARE BEST

Support from
trusted friends, family or
neighbours is ideal. Be vigilant
for strangers offering services at the
door that may want to take
advantage.

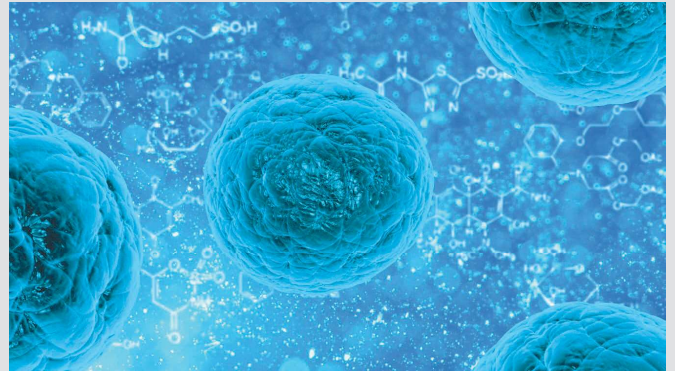
NO SNAP DECISIONS

Take time to talk to someone
you trust before you make any
decisions.

DO THE CHECKS

You can check ID badges and
contact associations to check
membership registrations yourself.
Call the telephone number of the
organisation, obtain this number
yourself, not from the person at the
door.

*Please only seek medical
advice from your doctor



We are seeing a decline in doorstep incidents relating to Covid-19 in West Yorkshire. We do ask that you remain vigilant during this pandemic and look out for others. If you are approached on your doorstep by fraudsters, please report this:

Report to us:

New mailbox to deal
with reports of Covid-19 Scams in
West Yorkshire:

Covid19.Scams@wyjs.org.uk

Report complaints to
Citizens Advice
Consumer Helpline:

0808 223 1133

Report scams to

Action Fraud:

0300 123 2040



@wytradstandards



West Yorkshire Trading Standards
@SAFERProject